# Pavan SN

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## TECHNICAL PROJECT MANAGER

AI & Product Delivery | Turning Ambiguous Ideas into Shipped Features | Enterprise Software

Technical Project Manager with a hands-on engineering background, transitioning from software development into owning end-to-end delivery for enterprise product and engineering teams. Proven track record turning ambiguous client goals into structured execution roadmaps, aligned engineering squads, visible cross-team dependencies, and reliable production releases. Experienced driving enterprise client programs including Tibco, Citrix, and Motilal Oswal, and partnering with DevOps on production deployments serving 1M+ users with rigorous rollout readiness, validation, risk mitigation, and fallback planning. Deep technical fluency across system design, APIs, Redis caching, and AI automation — effectively bridging developer implementation and executive strategy.

## CORE COMPETENCIES & TECHNICAL SKILLS

**Technical Project Management:** Agile & Scrum Methodologies • Sprint Planning & Retrospectives • Roadmap & Milestone Tracking • Scope & Change Control • Cross-Team Dependency Mapping • Risk Mitigation & Fallback Planning • Release Readiness • Backlog Grooming & User Stories • IT Service Management (ITIL) • Stakeholder Management

**Technical Fluency & Architecture:** System Design Restructuring • Architecture Planning • RESTful APIs & Microservices • Redis Caching • DevOps Deployment Coordination (1M+ Users) • AI Workflow Automation • Multi-Agent Systems (LangGraph) • Mobile Architecture (Flutter/iOS/Android) • TOTP & Biometric Authentication

**Tools & Platforms:** Jira • Linear • Notion • Confluence • ClickUp • Asana • GitHub • Postman • Figma • Slack • Google Workspace

## CERTIFICATIONS

- **Certified ScrumMaster (CSM)** — Scrum Alliance
- **Google Project Management Professional Specialization** (Coursera / Google) — Project Initiation, Project Planning, Project Execution & Capstone

## PROFESSIONAL EXPERIENCE

**Hashout Technologies – *Bengaluru, KA*** 04/2026 – Present

Technical Project Manager

- Direct end-to-end enterprise delivery for tier-1 client accounts (**Tibco, Citrix, and Motilal Oswal**), leading 3 parallel cross-functional squads to achieve a **100% on-time milestone delivery rate** under strict client SLAs.
- Orchestrate zero-downtime production deployment pipelines with DevOps for platforms serving **1M+ active users**, establishing rollout gating, automated pre-release validation, and failover protocols that eliminated launch incidents.
- Proactively map and resolve critical-path dependencies across product, engineering, DevOps, and executive stakeholders, accelerating release turnaround while preserving sprint velocity.
- Provide hands-on architectural governance across **Redis caching, system design restructuring, and RESTful APIs**, cutting system latency by **35%** and ensuring linear scalability under high concurrency.
- Lead structured stakeholder communication and risk management, managing technical trade-offs to convert ambiguous requirements into phased, high-velocity engineering roadmaps.

**Rapid Innovation – *Bengaluru, KA*** 04/2025 – 03/2026

Technical Project Manager

- Managed delivery across multiple concurrent technology initiatives spanning **AI automation platforms, mobile applications, and enterprise software** solutions, serving as the technical liaison for enterprise clients.
- Facilitated agile ceremonies and sprint delivery for **LangGraph-based multi-agent AI workflows**, coordinating ML engineers, backend devs, UI/UX, and QA to ship **5+ production-grade AI features** on schedule.
- Streamlined agile SDLC processes (backlog grooming, capacity planning, user story mapping), accelerating feature delivery cycles by **25%** while maintaining zero release rollbacks.
- Leveraged software engineering depth to evaluate architectural trade-offs, conduct technical feasibility audits, and translate complex business requirements into developer-ready technical specs.

**Codewave – *Bengaluru, KA*** 11/2023 – 04/2025

Software Developer

- **SimCorner (eSIM Provisioning Platform)**: Architected and implemented the core eSIM installation and management feature for Android and iOS using carrier integration APIs; awarded **Best Project of the Year** by Codewave for technical excellence and client satisfaction.
- **Movemint**: Built interactive data visualization graph engines and integrated robust security protocols, including TOTP and biometric authentication with zero security vulnerabilities.
- **Strolli**: Developed high-performance luxury travel mobile platform for international travelers; created modular, reusable UI component libraries that reduced frontend build time by **30%**.

**ABISOL Enterprises – *Bengaluru, KA*** 04/2023 – 11/2023

Software Developer

- **AI Chatbot Platform**: Engineered an intelligent conversational chatbot using advanced AI/NLP techniques, automating customer interactions and resolving **70%+ of tier-1 support queries** autonomously.
- **Enterprise Web Portal (abisol365.com)**: Led end-to-end frontend architecture, UI/UX design, and content integration for corporate web platform.

**ManyaTechnosys – *Bengaluru, KA*** 05/2022 – 03/2023

Software Developer

- **A2S Foundation**: Engineered frontend architecture and successfully integrated 5 interconnected sub-apps within an aggressive 4-month delivery schedule.
- **Navabharatha News & Artizt Network**: Built dynamic theming engine for content personalization; developed social networking and media portfolio features for creative artists.

**Moomnt – *Bengaluru, KA*** 03/2019 – 01/2021

Startup Founder | AgriTech Innovator

- Bootstrapped and engineered an AgriTech marketplace platform connecting farmers, local vendors, and consumers with real-time produce availability, onboarding **100+ regional agricultural partners**.
- Streamlined agricultural supply chain communication and logistics coordination, facilitating direct marketplace access across regional farming networks.

## HACKATHONS & COMPETITIONS

**Google Agentic AI Hackathon — *Google | 36-Hour Hackathon*** 2025

- Led scope definition, task breakdown, and sprint execution across a 36-hour sprint; engineered an autonomous multi-agent AI solution and presented the live demo to Google judges.

**Smart India Hackathon (SIH) — *National Level | Government of India*** 2022

- Led a 6-member engineering squad in a 36-hour national sprint; delivered an automated citizen grievance management portal from problem definition to functional prototype.

**HackBengaluru — *City-wide Startup Hackathon*** 2023

- Led scope and sprint execution for an AI job-matching prototype across a 24-hour build, demoed to venture judges.

**MLH AI Hackathon — *MLH Global | Online*** 2024

- Coordinated cross-functional team delivering an LLM document summarization engine; led final international demo.

## AWARDS & RECOGNITION

- **Best Project of the Year** (Codewave, 2024) — Awarded for exceptional delivery of SimCorner (multi-carrier eSIM platform), cited for on-time delivery and zero post-release defects.
- **Top Delivery Performer** (Codewave, 2024) — Recognized for consistent sprint velocity and on-time milestones across 8+ concurrent client projects.

## EDUCATION

**Bachelor of Business Administration (BBA)** In Progress

Manipal University Jaipur

- Core coursework in business management, organizational operations, and strategic leadership — directly complementing technical delivery governance and cross-functional stakeholder alignment.

## LANGUAGES

English • Kannada • Hindi • Tamil • Telugu